

UK insurance firm using EPAS for authentication security

Firm size: \$1B

“ Exceptional Product And Service For Delivering Compliance For Passwords ”

“ Detack are an excellent vendor to work with - providing exceptional support, deep knowledge and guidance on implementation. Various challenges occurred with logistics not due to Detack, but they resolved them with a great level of patience ”

Project Manager / Cyber Security

OVERVIEW

The customer needed to understand password strengths, enforce strong passwords and manage compliance requirements.

SOLUTION

EPAS: “The solution has been implemented and is immediately showing benefits to managing password challenges and ensuring compliance is maintained. Pre-sales demos were also very comprehensive helping the stakeholders understand the capabilities and how they meet use cases. I cannot identify weaknesses in the engagement or the solution. A benchmark that other vendors should aim for in my view.”

CONCLUSION

“Service was responsive and detailed when questions arose - from deep technical questions and how to. The responses were clear, with examples so that we could explain to non-technical people. The product is exceptional - does what it says on the tin. The reporting capabilities are endless and have met all uses cases.”